



Useful Contacts



Better Homes • Stronger Communities

Housing

North Lincolnshire Homes Contact Centre
01724 279900

North Lincolnshire Homes Freephone
0800 0326363

Benefits (Council Tax and Housing Benefits)
01724 296131

North Lincolnshire Council's Housing Advice Team
01724 747654

Out of Office Hours emergencies 01724 276444
(Advice and assistance on homelessness
and other housing issues)

Utility Suppliers and Services

Anglian Water Services Ltd
08457 145 145

Electricity supply problems
or power cuts (CE Electric UK –
previously YEDL)
0800 375675

Gas Leaks – Transco
0800 111999

Severn Trent Water Ltd
0121 722 4000



Council Services

Bins and Recycling	01724 297000
Council Tax	01724 296093
Disabled Adaptations services	01724 297638
Education and School Enquiries	01724 297241
StreetRight (Litter, dog nuisance, fly tipping)	01724 297000

Highways Service

Street Lighting	01724 297000
Highways/Roads	01724 297000
Bus shelters	01724 297000
Footpath/Pavement repairs	01724 297000
Integrated Occupational Therapy Service (OT Service)	01724 290081

North Lincolnshire Council Switchboard 01724 296296



North Lincolnshire Council Emergency Numbers (Out of normal office hours)

General Enquiries	01724 276444
Social Services	01724 296555

Social Services

Older Peoples Services	01724 297979
Childrens Services	01724 296500
Mental Health Services	01724 275900

Advice & Information Services

Citizens Advice Bureau	0870 126 4854
Childline (For children up to 18)	0800 1111
NSPCC Child Protection Helpline	0808 800 5000
Consumer Direct (Trading Standards)	08454 040506
Cruse Bereavement Care (Helpline for bereaved people and those caring for bereaved people)	0870 167 1677 01724 281178
Drinkline (Advice, information and support to anyone concerned about their own or someone else's drinking)	0800 917 8282
Domestic Violence helpline	0808 2000247
NHS Direct (A 24-hour confidential helpline providing medical advice and information)	0845 46 47
National Debtline (For anyone in debt or concerned they may fall into debt)	0808 808 4000

Parentline Plus
(Support and information for parents)

0808 800 2222

Public transport information
(For routes and times information including bus, coach, ferry and rail journeys)

0871 200 22 33

The Samaritans

08457 90 90 90





Benefits, Pensions & Health

Age Concern Information Line	0800 00 99 66
Carers Line (Advice and information for carers)	0808 808 7777
National Drugs Helpline	0800 77 66 00
North Lincolnshire Council Benefits Section (Council Tax and Housing Benefits)	01724 296131
Scunthorpe Hospital	01724 282282
Scunthorpe Job Centre Plus	01724 274444
The Pension Service	0845 6060265



Visit us online
www.nlhomes.org.uk

Crime and Public Safety

Crimestoppers	0800 555 111
Environment Agency (To report pollution, damage or danger to the natural environment and wildlife)	0800 80 70 60
Floodline (24-hour advice on floods, flood warnings)	0845 988 1188
Humberside Fire Service	01724 295900
Humberside Police (This a single number for all non-emergency calls)	0845 60 60 222



No English?

For information please call:

08000 193530 (Arabic) للحصول على المزيد من المعلومات اتصل بـ: 08000 193530

তথ্যগুলি বাংলায় জানতে হলে এই নম্বরে ফোন করুন: 08000 193531 (Bengali)

欲知粵語版的信思，請致電: 08000 193532 (Cantonese)

हिन्दी में जानकारी के लिये 08000 193533 पर फोन करें (Hindi)

بۆ زانیاری به کوردی سۆزانی تەلهفۆن بۆ ژماره 08000 193537 بکە. (Kurdish Sorani)

Para mais informação em português contacte-nos através do telefone 08000 193538 (Portuguese)

ਪੰਜਾਬੀ ਵਿਚ ਜਾਣਕਾਰੀ ਲਈ 08000 193539 'ਤੇ ਫੋਨ ਕਰੋ (Punjabi)

"Warbixinta oo af Soomaali ah wac 08000 193540" (Somali)

08000 193541 (Urdu) اردو میں انفارمیشن کے لیے اس ٹیلیفون نمبر پر رابطہ فرمائیں۔

Nie mówisz po angielsku? Po informacji zadzwoń pod numer 08000 195587 (Polish)

Не знаете английский? Для информации звоните 08000 195586 (Russian)

**For information in large print, audio or other formats
please call 01724 279900**

North Lincolnshire Homes Limited

Registered Address

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North Lincolnshire • DN15 8QZ

Customer Centre

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FREEPHONE 0800 032 63 63

www.nlhomes.org.uk