



Rainy Days and Mondays

Plowright Theatre listings.

- Saturday 30 April, 7.30pm - Showaddywaddy
- Tuesday 3 to Saturday 7 May, 7.30pm - Perfect Wedding
- Sunday 8 May, 7.30pm - 50 Glorious Years
- Sunday 15 May, 2pm & 5pm - Barry Potty & his full blood brother Paul in the ghostly shadows
- Tuesday 24 to Saturday 28 May, 7.30pm - Dr Jekyll and Mr Hyde
- Sunday 5 June, 5pm & 8pm - Wilton's silver anniversary concert
- Saturday 11 June, 2.15pm & 7.15pm - Don't upset the rhythm
- Saturday 25 June, 7.30pm - On tour with Elvis
- Thursday 30 June to Saturday 2 July, 7pm - Olivia
- Thursday 4 July, 6.45pm - St Lawrence Academy, Sport Presentation evening 2011
- Saturday 9 July, 7.30pm - Sumudu - 21st Century Songbird
- Thursday 13 to Saturday 16 July, 7.30pm - I could have danced all night
- Saturday 30 July, 7.30pm - East Yorkshire Motor Services Brass Band

For a full description on the listings visit www.northlincs.gov.uk.

Waters Edge (Barton)

From traditional carnivals and agricultural show to unique events like the mysterious 'Hood' game, held every twelfth night.

Visit www.watersedgecountrypark.org to find out more.

Normanby Hall, Scunthorpe

Lots to see over the spring months from Teddy Bear Trails to Food Festivals to Beekeeping Courses.

Visit www.northlincs.gov.uk - Leisure and Tourism - Museums - Normanby Hall

Vue Cinema - Scunthorpe

For full listings visit - www.myvue.com Tel: 08712 240240 (You will be charged)

Happy



Community Voice Link

Spring Edition

Message from Community Voice

Chair, Janine Mee

As the chair of Community Voice I would like to welcome you to our spring edition newsletter. Within the newsletter, you will find information and updates on the various activities that tenant volunteers have been involved with. Can you also note that there are details of all future meetings included in the newsletter and information on the training and development workshops available for you to attend. We want to encourage representatives from your resident association to attend these workshops which will help individuals to gain more knowledge and experience for running your resident associations. Details for registering your names are included on page 6 of the newsletter. I would like to take this opportunity to welcome Ian Mortimer and Teresa Wake to the Resident Involvement Team and to thank all those people who have given up their time and continue to provide commitment to the various resident involvement structures.

Meet The Team

We are the group behind the newsletter:

Kath Pridmore Editor for Community Voice Link / Committee member for Beechway RA Tel: 01724 876030 Email: kpridmore@hotmail.co.uk

Mary Southgate - Researcher for Community Voice Link / Vice Chair for CV Tel: 01724 857064 Email: beth.51@live.com

Ken Willey - Researcher for Community Voice Link / Vice Chair for Swinburne RA Tel: 01724 358614 Email: kenneth.willey@ntlworld.com

Pat Stephenson - Researcher for Community Voice Link / Treasurer for Beechway RA Tel: 01724 865336 Email: pat.stephenson29@yahoo.com

If you have an interesting story or a community event your residents' association has organised then please contact one of the team to get your story featured in the next Community Voice Link newsletter.

April 2011

Volume 1, Issue 1

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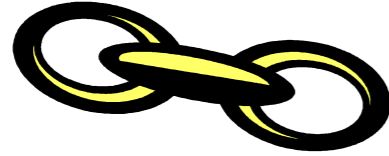
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Strongest Links



Resident Involvement Staffing Update

We have two new recruits who have joined resident Involvement from 4 April:

Ian Mortimer, Resident Involvement & Community Development Manager

Ian's role is to manage the resident involvement team and provide a strategic framework of policies and actions aimed at improving resident involvement opportunities. Also ensuring that resident involvement structures are representative of the local community and promote the community development strategy and action plan for North Lincolnshire Homes.

Teresa Wake, Resident Involvement Officer

Teresa's role is to promote structures for resident involvement and offer intensive support to resident associations which represent their local communities. Teresa is in the process of meeting with representatives from the associations that she will be responsible for.

We would like to take the opportunity of welcoming them to North Lincolnshire Homes and look forward to working with them in the future.

Menu of Options

We need to continue to promote the resident involvement Menu of Options. This form is for volunteers to register their interest in certain subjects or involvement structures. Forms are returned to the Resident Involvement Team and the volunteers details are entered onto a computer database, along with the areas that they have registered interest in. A Resident Involvement Officer would then make contact with the individual to discuss exactly how they would like to be involved in the future. Currently there are 211 tenants who have signed up to the resident involvement menu of options. Community Voice members need to encourage as many tenants as possible to sign up to involvement with North Lincolnshire Homes.

The forms are available from the Resident Involvement Team and can also be completed on line on the NLH website – www.nlhomes.org.uk. Please make it your priority to get people on your estate signed up !

Engage with your Estates

Tenant Inspectors have been involved in various inspections during the months of January, February and March. These include:

- Estate Inspections at various locations within North Lincolnshire
- Open door inspections in different service areas, estate management, customer service centre, telephone contact centre, empty homes, improvement works and caretaking section.

Useful Contacts & Information

The NLH Contact Centre - 01724 279900

NLH Repairs FREEPHONE - 08000326363

NLH Furniture Recycling - 01724 279900

Community Voice Chair, Janine Mee - janinemee@hotmail.co.uk

Community Voice Secretary, Alison Highlands - 01724 342083

Community Voice Treasurer, Danny Moore - 01724 873310

Community Voice Vice Chair, Mary Southgate - 01724 857064

Choice Based Lettings - 01472 572036

Voluntary Action North Lincolnshire (VANL) - 01724 845155

Tenant Participation Advisory Service (TPAS) - 01618683500

Citizens Advice Bureau - 01724 870941

Humberside police - 0845 6060 222

Humberside Fire and Rescue Service - 01724 295900

Safer neighbourhoods - 01724 275327

NL Council - 01724 296296

Future Meeting Dates

Community Voice (Members only)	Monday 9 May 2011 1pm - 4.30pm Baptist Church	Wednesday 9 June 2011 5pm to 8.30pm Baptist Church
Tenant Inspectors (Members only)	Tuesday 31 May 2011 1.30pm - 4.30pm Board Room, Meridian House	Tuesday 2 August 2011 1.30pm - 4.30pm Board Room, Meridian House

**Feel the Fear,
Then do it anyway!**



Enjoy the moment



- Telephone checks on contact centre, repairs service and starter tenancy visits.
- Quality checks on improvement works.

The reports from the inspectors are passed to the relevant manager for each individual service area and information from these can be used to identify any areas for improvement required.



Grants available to Resident Associations

The majority of resident associations will have already received start up or annual grants to help with the running costs of their group. Detailed below is a reminder of how much these grants are for and what the money should be used for:

Annual Grants

The Annual grant is for established resident associations to help with the running costs involved in keeping the group going. To help pay towards hiring venue, stationery, leaflets and advertising. The amount of grant available depends on the number of tenanted properties covered by a group:

- Less than 100 properties - £200
- Between 100 and 300 properties - £300
- 300 properties and over - £400

This grant is in addition to individual associations raising their own funds from other external sources.

From January 2011 the following resident associations have received Annual Grants they are:

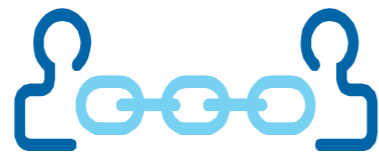
- Healey Road
- Warley Road
- Earls Walk
- Lodgemoor

Start Up Grants

A Start Up grant of £200 is given as a one off payment to all new resident associations to help with the costs of getting the group up and running. This will help to pay towards items such as leaflets to publicise the new group.

If you need any more information on the above grants contact the Resident Involvement Team on: 01724 279900.

Chain Reaction



Targeting New Areas

New Associations:

Resident Involvement have targeted new areas to promote the benefits of forming a residents' association. These areas include:

- New Holland
- Ancholme Gardens
- Wold Court, Wrawby
- Hawthorne Avenue

Once they are established with committee members then the groups will look at adopting a constitution to become formerly recognised by North Lincolnshire Homes.



Resident Association Update

The information below provides details of various activities that have been organised by resident associations to engage with their local communities.

GND, Hibaldstow - are holding regular activities in the resource centre which include: craft club for youngsters, weekly bingo sessions, diet club, youth nights and an Easter fare.

Caistor Road - are involved with a Community led planning working group and will be planning a timetable of events to be held during the summer

New Westcliff - Community Payback scheme are working in the area doing litter picks and tidying gardens which has made a difference to the appearance of the estate. The local park has been completed through funding from the Playbuilder scheme. The association have applied for further funding from the lottery to increase the size of the park and pay for more equipment.

Healy Road - the garden project is now developing and the contractors Mears & Bullocks are providing raised beds and a seating area.

South Killingholme - events which will be held include: car boot sales, Saturday morning clubs for youngsters and money raised from this will go towards holding an Easter egg hunt and trip to Whitby

Bellingham Road - Activity group has been set up 2 nights per week to hold football sessions and street dance, a suggestion box is available at the local shop which is used regularly and discussed at public meetings.



Tenant Reward Scheme

North Lincolnshire Homes have a Tenant Reward Scheme that is designed to show appreciation to tenants who fulfil the five special tenancy conditions.

Names of eligible tenants will be put forward for a series of draws with the chance of winning £125.00. The draws are held quarterly (only one prize will be awarded to a tenancy per year).

Only assured tenants of North Lincolnshire Homes (tenants who have lived 12 months or more in their properties) can participate in the scheme and will be eligible to apply if they meet the following conditions:

- An up to date rent account with no arrears
- No other outstanding debts owed to NLH
- A clean and tidy house and garden
- No outstanding ASB or tenancy management issues
- No overdue appointments for health & safety checks (such as gas safety checks/servicing)

We would like you to promote this and encourage people to join the scheme. Individuals who are interested must complete an application form and these are available from the Customer Centre, by telephoning (01724) 279900 or you can log onto www.nlhomes.org.uk.

Tenant Conference

The second annual Tenant Conference will be held on Thursday 19 May at the New Life Church on Church Lane, Scunthorpe (9.30am registration / refreshments, 10.00am conference start, 3.30pm close of conference). The theme for the conference will be anti social behaviour and will provide information on how this can affect people and how to report problems. Throughout the day there will be presentations and awards for Volunteer of the Year, Group of the Year and Lifetime Achievements (Lunch will be provided). Please contact resident involvement on: 01724 298868, if you want to nominate someone or if you want to attend the event. The closing date for registration is Friday 6th May.

Tenant Volunteer Training Calendar for Spring

The next training calendar for tenant volunteers is currently being developed. When all the information and dates for training has been agreed this will be sent out to representatives of resident associations and community voice members.

Keyhole Catch-Up



Events for North Lincolnshire Homes

Garden competition

North Lincolnshire Homes are holding their third annual garden competition. The competition is open to all tenants and leaseholders and is a great way to show off your gardening skills and get the reward you deserve for all your hard work.

Categories for the competition include:

Best Community Garden – for groups or individuals who have created a garden for their community to enjoy.

Best container/window box or hanging basket – ideal for those living in flats or who have limited space.

Best kept garden (individual) – for a beautiful front or back garden.

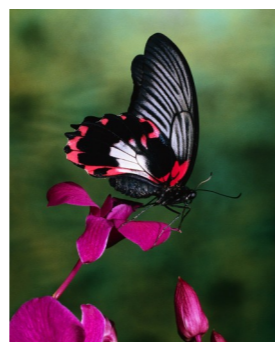
Creative use of space – this could include vegetable, wildlife, organic or other themed gardens.

There will also be a Special Gardening Achievement Award that the judges will decide on.

Application forms are available from the Resident Involvement team, please contact: 01724 298868 or email resident.involvement@nlhomes.org.uk.

The closing date for entries is Friday 24th June 2011.

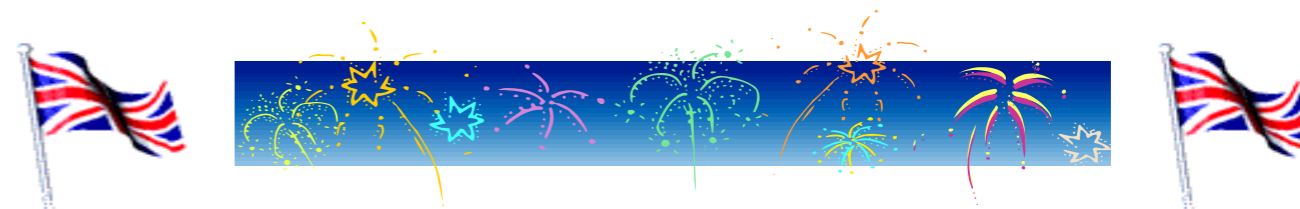
If nothing ever changed, there would be no butterflies.....



Community Voice Link

Beechway - are holding Bingo sessions in the common room at Lincoln Court, they also have a garden centre trip arranged which was advertised to everyone in the area.

Epworth - are holding popular computer courses and also games nights which are well attended.



Several residents associations have taken the opportunity to bring their community together, putting on events in celebration of the Royal Wedding.

Swinburne - are holding a fun day & children's party at Westcliff Precinct, Friday 29th April 2011, 2pm onwards.

Earls Walk - are holding a street party at Albert Marson Court, Friday 29th April 2011, 5pm onwards. Adult tickets are £1, kids go free. Tickets can be purchased at Brumby Men's Working Club or the Hub.

Bellingham - are holding a street party, Friday 29th April 2011, 10am until 4pm, at Hereward Place.

Beechway and Lincoln Court - are joining forces to organise a Royal Wedding tea party on Saturday 30th April 2011 in Lincoln Court Common Room, 2pm onwards.

South Killingholme - are organising a community tea party, Saturday 30th April 2011, 10am to 1pm.



Future Training Events

Future training Plan/Activities for Community Voice

The resource committee are a sub group of community voice members which involves representatives who regularly meet to discuss and monitor the spends from the budget. They have now produced an activity / training plan that will be sent out to all community voice members.

**Community Voice
Training and Development Workshops 2011**

Date & Time	Venue	Title	Contents
10 May 9.30am to 12.30 23 May 1pm to 4pm	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Introduction to Participatory Budgeting (PB) Session One & Session Two	Participatory Budgeting began in Brazil in the 1980's and has been used in localities world-wide to involve residents in deciding how public money is spent. This interactive two-part session will look at PB - what it is, what it does and how you do it. Participants will be involved in a mock PB exercise from start to finish including setting priorities to meet local needs, identifying spends and voting. A great way for Community Voice to get ahead of the game and plan and prepare your own PB project.
23 June 9.30am to 12.30	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Communication & Engagement Skills	How often do residents groups end up being lead by a small group of dedicated activists who often feel unappreciated by their local community? This session we will look at community engagement and how groups can involve everyone in the ladder of participation covering all stages of consultation from informing, consulting, empowering and decision-making.
20 July 1pm to 4pm	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Community Development & Partnerships	We will explore different methods of community development and how to link with public, private and voluntary sector to add value to your work and bring about better outcomes for you community. Topics include community mapping, skills assessment, and an interactive exercise based on ITV's 'Take Me Out' where participants identify the most desirable 'partners' for their group!!
26 Aug 9.30am to 12.30	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Getting your Voice Heard	Are the views of your community heard in the right places? This session looks at how you can have power and influence over neighbourhood, local, regional and even national issues; and includes who to lobby, how and when; the most and the least effective ways of getting your point across and what to do if no one is listening.

To register your names for the above workshops please contact Ken Willey on: 01724 358614.
All names must be registered two weeks prior to each session.

20 Sept 1pm to 4pm	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Effective Signposting	Knowledge is power or can little knowledge can be dangerous? As community representatives you will often find local residents coming to you for information and advice. This session will explore research skills and looks at the important distinction between providing 'information', 'advice' and 'advocacy'. Plus tips to ensure members of your community are getting the most from services.
24 October 9.30am to 12.30	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Organising a Community Event	An event is a great way of bringing people and services together and can be used to raise funds, promote services, have fun, build community spirit and consult with residents. This session provides practical tips and a toolkit to enable you to bring the X-Factor to your event!
10 Nov 1pm to 4pm 23 Nov 1pm to 4pm	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	Getting Down to Business - Session One & Session Two	This two-part session will give you the tools to develop a strong and effective group that knows where it's going and how it's going to get there. Session One – establishing a clear vision, mission and values for community groups – this may sound a bit 'fluffy' but it's not at all! This is essential for groups who wish to apply for funding. Session Two – action planning – developing clear action plans for groups to drive and monitor progress.
16 December 9.30am to 12.30	North Lincolnshire Homes, Board Room, Meridian House, Normanby Road, Scunthorpe	The Big Society - what's in it for us?	What does all this talk of the Big Society mean for residents associations and community groups? Together we will look at the potential opportunities the Coalition Government's proposals may bring neighbourhood groups and the potential threats. This discussion-based workshop will provide participants will up to the minute information about the Big Society and give you a chance to explore the implications for you and your community. This will include looking proposals around neighbourhood plans and how resident groups are likely to be involved in these developments.