

# Tenant Inspectors Inspections



## Inspection you would like to be involved in

Please tick the box/es to show which inspections you are willing to undertake.

INSPECTIONS AVAILABLE	Place a tick in the boxes below	Date (2 inspections per month)
<b><u>Estate Inspections</u></b>		
Estate/communal entrance inspection – (rota for dates)		
Quality check visits on High Rise Blocks		
Quality visits on Communal Doors		
Empty Homes Inspections		
High Rise Inspections		
Public Information Checks at NLH Offices		
Mystery Shopping		
<b><u>Open Door Inspection (NLH Office)</u></b>		
Service Areas:		
Estate management		
ASB		
Allocations (Cole Street)		
Customer Service Centre (Cole Street)		
Resident Involvement		
Supported Housing		
Rents		
Learning & Development (complaints)		
Telephone Contact Centre (Meridian House)		
Response repairs		
Empty Homes		
Gas & Electrical		
Improvement works		
Caretaking Section		
<b><u>Telephone checks</u></b>		
Quality check on Tenant Liaison Service		
Quality check on Contact Centre		

Check on Repairs Service		
Contacting a Housing Officer by Telephone		
<b><u>Improvement Works</u></b>		
Quality checks on visits for completed improvement works		
<b><u>Empty Homes</u></b>		
Empty Homes Inspection Sheet		

As a tenant inspector, I agree to undertake at least two inspections per month.

Print Name: ..... Signed .....

Address: .....

..... Dated .....

I will not be available on the following day / days of the week:

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