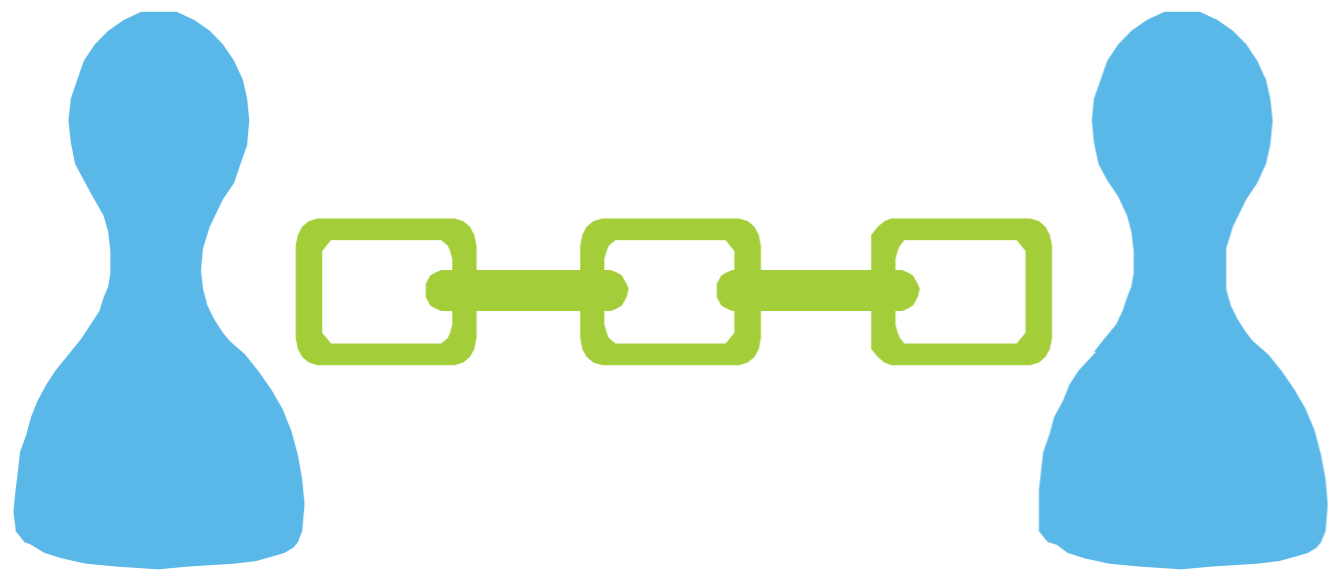


Community Voice Link

Winter Edition 2011
2011



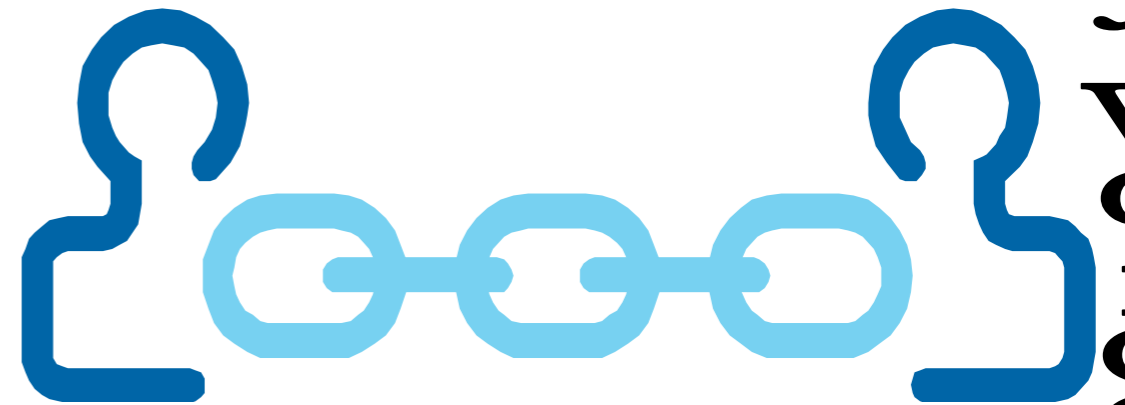
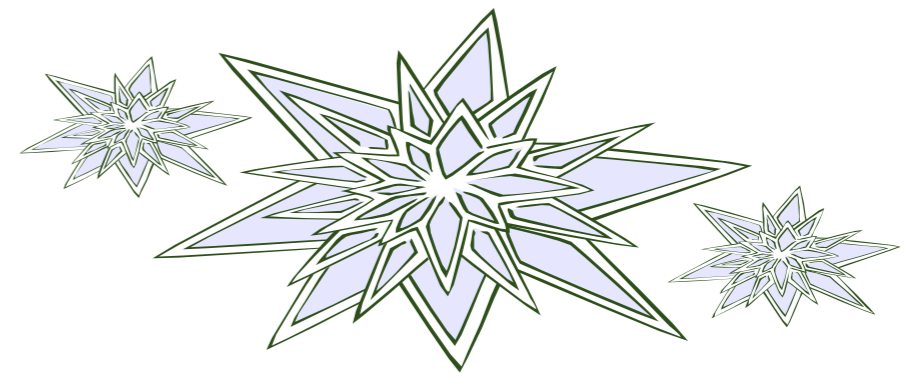
Community Voice Link



Winter Edition 2011

Community Voice Link

Community Voice Link



Farewell Janine

Community Voice members, Resident Involvement staff and the newsletter group, would like to take the opportunity to thank Janine Mee for all her hard work whilst in her post as Community Voice chair. Janine is still an active member as well as being chair for Warley Road Residents Association so we will continue to work together.

Message from the Chair

Just a few words from the newly-elected Chairman of Community Voice Ken Willey.

First of all I would like to thank the members of Community Voice who elected me into Office.

I look forward to working with all members during my term of office on all issues that affect our tenants. We will carry on having our members involved in decision making.

I have invited the Vice Chair (Mary) and the Secretary (Alison) to become more pro-active in the running of community voice and I am very happy that they have both agreed with keen enthusiasm.

Kind regards to you all
Ken

Mary Southgate (Vice-Chair)
Alison Highland (Secretary)
Danny Moore (Treasurer)

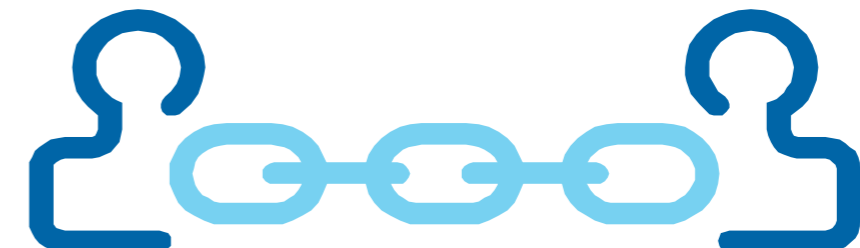
These three Officials will be serving Community Voice for the fifth consecutive year

Those involved with this Newsletter

Kath Pridmore (Editor)
Pat Stephenson (Researcher)
Mary Southgate (Researcher)
Kenneth Willey (Researcher)

Future Meeting Dates

Tenant Inspectors	6 December 2011 1.30pm to 4.30pm Chatterton Crescent Communal Room
Community Voice	13 December 2011 12pm to 4pm Scunthorpe Baptist Church (Buffet Lunch)
Community Voice Training The Big Society	16 December 2011 9.30am to 12.30pm Board Room
Volunteer Training Equality and Diversity	29 November 2011 1.30pm to 3.30pm Board Room



Useful Contact Numbers

Community Voice Chair, Ken Willey — 01724 358614

Community Voice Secretary, Alison Highlands — 01724 342083

Community Voice Treasurer, Danny Moore — 01724 873310

Community Voice Vice Chair, Mary Southgate — 01724 857064

North Lincolnshire Homes Contact Centre — 01724 279900

Repairs FREEPHONE — 08000 326363

Home Choice Links — 01472 572036

Voluntary Action North Lincolnshire (VANL) — 01724 845 155

Tenant Participation Advisory Service (TPAS) — 01608683500

Citizen Advice Bureau — 01724 870941

Humberside Police — 0845 6060 222

Humberside Fire and Rescue Service — 01724 295900

Safer Neighbourhoods — 01724 275327

North Lincolnshire Council — 01724 296296

Choose to Reuse Furniture Recycling — 01724 279900



North Lincolnshire Homes (NLH) are consulting with residents to help draw up a new policy on how to deal with pets in properties, so we NEED your views.

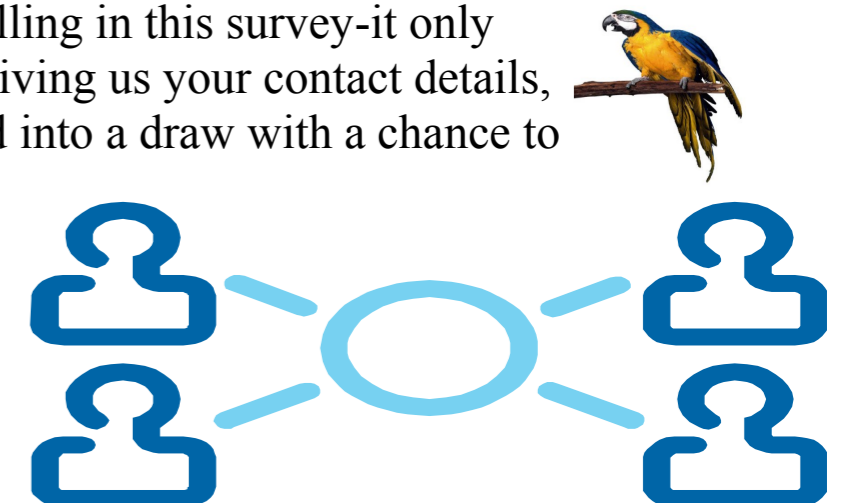
At the moment everyone's Tenancy Agreement contains a section on keeping pets, but NLH feel that staff and residents could benefit from further guidance.

NLH have lots of properties where pets are not causing problems—but do need to deal with the ones that are.

While some pets are suitable to live in a flat, others simply will not enjoy such an environment. This can result in problems not only for the owner, but for neighbours, the local community and the pet.

If you would like something to get your GNASHERS into, why not help to shape the policy by filling in this survey-it only takes two minutes and by giving us your contact details, you are automatically entered into a draw with a chance to win £25!

Go to:- <http://www.surveymonkey.com/s/ZQ97PRN>



Emma Garland PhD

My Wish For You

This year my Christmas wish for you
Is that a wish you wish comes true.
It may be big; it may be small;
It may be something you don't recall.

We all have something that we hold dear
And often give up it will ever appear,
This is the year for dreams to come true,
Keep wishing that wish 'till it comes to you.

Your wish may be love; it may be health;
It may be a job; it may be wealth.
It may be warmth and a place to stay;
It may be three square meals a day.

Your wish may be having a loved-one come;
It may be to see a child have fun.
It may be to sing a Christmas song;
To light a candle that burns all night long.

It may be a tree that's all alight;
Memories of the story of the star so bright.
It may be an angel to hang on your tree;
Perhaps a real angel to watch over thee.

Your wish may be for Peace on Earth;
To hear the story of our Saviour's birth.
This year my Christmas wish for you,
Is that a wish you wish comes true.

Tenant Conference 2012

We are already planning for next year's Tenant Conference and the theme is to be Financial Inclusion. This phrase means ensuring that everyone has access to appropriate financial products, are able to budget and plan appropriately, and deal with unexpected expenses (e.g. Replacement washing machine). We are seeking a snappy and meaningful title for the Conference-without using that phrase 'Financial Inclusion'. Any suggestions would be greatly appreciated - forward any suggestions please either to Ken Willey, Mary Southgate, Chris Baker or Wendy Britcliffe.

Chris Baker

Community Investment Co-ordinator



Myth Busting

North Lincolnshire Homes held some Myth Busting sessions with Community Groups and Resident Associations. These sessions were held to try and dispel myths regarding Equality, Sexuality etc, the sessions were very informative, and it made you realise that you cannot judge a book by its cover, and not everything is as it appears.

One of the sessions held at Lincoln Court



Just for Fun

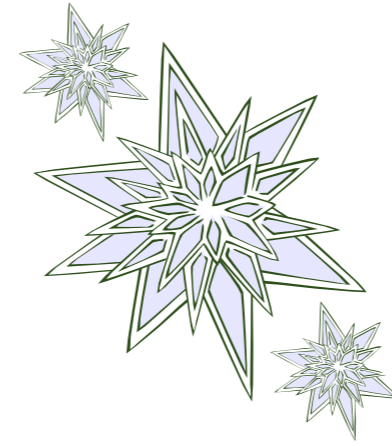
Festive Word Jumble

1. EN TGRWE KHESI
2. OETRLM YTEDILR MBU
3. I GHHO LYONT
4. LLSIEN JBELG
5. INT TW LOSE
6. LIINSN THTEG
7. KCEL TAH DHLES



1. We Three Kings
2. Little Drummer Boy
3. Oh Holy Night
4. Jingle Bells
5. Let It Snow
6. Silent Night
7. Deck the Halls

Answers—



Community Voice Christmas Party



Date: Saturday 3rd December 2011

Venue: The Cocked, Scunthorpe

Entertainment: Big Swing Band Christmas Show

Time: 7.00pm start (last orders 12.30am)

The evening will include a 2 course meal of Turkey Carvery & Dessert.

Any members who would like to attend will be paid for.

Partners are welcome and the cost will be £22.50.

Any special dietary needs should be asked for when booking your place.

In order to confirm your place we are asking for a £5 deposit that will be refunded to all members on the night (the refund does not apply to partners)

To register your place please contact Edna Moore

Contact details are:- 83 Princess House

Scunthorpe

DN15 6SE

01724 873310



Resident Association Updates

Beechway

Are still going from strength to strength. The bingo sessions are attracting quite a few of the community, and successful trips so far this year have been to Bridlington and Brigg Garden Centre.

Unfortunately the Street Sport sessions have had to be postponed for the winter due to the lack of volunteers, so if anyone can offer any time at all for the Spring we would be very grateful.

South Killingholme

The Saturday morning club is going from strength to strength with a total of 33 members now. They held a gala day on their community centre's field, the day included: bouncy castles, Nutty Norman, Humberside Police, fire service, ice-cream and hotdogs etc. It was really well attended by 150-200 people. Several trips out have been organised from Skegness for the senior citizens in the area to Scarborough for the Children and their parents.

Bellingham Road

BRAG (Bellingham Road Activity Group) runs at 2 nights per week for 8 to 18 year olds which includes football and street dance etc. They have restarted the car boot sales and hopefully increase numbers attending and held a trip to Skegness in September. Future projects include looking at setting up a youth club at the Hobbies Centre and running a drop in centre at a local unused shop.

Lilywood

Held a fun day in September, the day featured bouncy castles, raffles and tombola etc. The community really pulled together to organise the day with residents baking cakes and collecting prizes for the raffles.

Participatory Budgeting events have been held and these provided an opportunity for several community groups to promote information about their individual projects. From these events a total of 27 groups have been successful in obtaining funding to benefit their projects.

The Resident Involvement Officers are involved in consultation with Resident Associations on what community projects they would like to get involved with for their individual estates. If you are interested in doing a project in your area then please contact the Resident Involvement Team.

A new training programme is being developed which will include various topics that will be facilitated by representatives from Voluntary Action. This training will be available to all our tenants and from this we aim to try and get a more diverse range of people involved with the structures of North Lincolnshire Homes.

A review meeting was held to discuss the role of the tenant Inspectors and the various inspections that have been carried out. It was agreed that the open door and telephone checks be disbanded as there was no feedback or outcomes reported following the completed inspections. New initiatives to be introduced will include Mystery Shopping and training sessions are to be arranged.

Resident Involvement - Staffing

Following the resignation of the Resident Involvement Officer (Teresa Wake) interviews have been arranged to appoint a new Officer for the role.

Further information will be provided to Community Voice Members once the interviews have taken place.

Menu of Options

We need to continue to promote the Resident Involvement Menu of Options. This form is for volunteers to register their interest in certain subjects or involvement structures. Forms are returned to the Resident Involvement Team and the volunteers details are entered onto a computer database, along with the areas that they have registered interest in.

A Resident Involvement Officer would then make contact with the individual to discuss exactly how they would like to be involved in the future.

Currently there are 211 tenants who have signed up to the Menu of Options. Community Voice members need to encourage as many tenants as possible to sign up to involvement with North Lincolnshire Homes.

The forms are available from the Resident Involvement Team and can also be completed on line on the NLH website.....www.nlhomes.org.uk

Please make it your priority to get people on your estate signed up!!!!!!

Ancholme Gardens

Are a newly constituted group although already have a lot of activities in place such as: croquet, bingo, dominoes, raffles and lottery etc. The communal garden also came runner up in this years garden competition!

Ancholme Gardens have a whole host of Christmas activities coming up they are having lunch at the Mallard on 14 November, a music night on 29 November, a stall at Brigg Christmas Fare on 2 December, a Christmas dinner on 13 December and finally a Christmas party on the 15 December.

Victoria Drive

Have organised a Christmas shopping trip to Grimsby followed by a meal at North Thoresby on 29 November. Also a Christmas party and a buffet on 21 December.

If you have anything you would like including in the Spring edition of the community voice newsletter you can e-mail me at anytime with forthcoming or past events, general news or even ideas that would be of use to other members and Associations.

This newsletter is for the Community Voice members and we need your input to keep everyone up to date.

With information, please send to Kath Pridmore:-

kpridmore@hotmail.co.uk

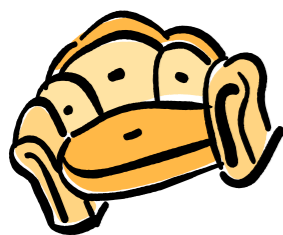
Several Resident Associations have now set up a Facebook page, including Warley Road, Swinburne, Lilywood and Bellingham Road .

Resident Involvement Update

The North Lincolnshire Homes Garden competition took place during summer and sub group members of community voice had the difficult task of judging many of the wonderful entries. Details of the successful winners were included in the Key News and the competition showed what talent there is from tenants in being creative with their gardens.

North Lincolnshire Homes organised another family fun day which was held in August at Manor Park, Burringham Road. The day was a great success and the Resident Involvement Team have received many positive comments from tenants and other organisations who attended.

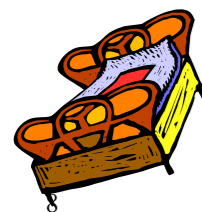
Furniture Project - 'Choose to Re-use'



The furniture project is based at Enderby Road shops on the Riddings Estate.

The project will accept donations of furniture from NLH tenants and local residents and will then sell it for Re-Use in the shop at affordable prices. Donated furniture should be in good, clean condition and anything that is upholstered must have a fire label on it. We will also take household items such as bedding, curtains, mirrors etc. We can accept white goods such as fridge/freezers, washing machines etc, but can not currently accept any baby items.

The shop will be open 4 days a week, Monday—Thursday from 10.00am - 12.00pm
And 1.00pm - 4.00pm and can be contacted via the NLH contact centre on 01724 279900



Tenant Reward Scheme

North Lincolnshire Homes have a Tenant Reward Scheme that is designed to show appreciation to tenants who fulfil the five special tenancy conditions.

Names of eligible tenants will be put forward for a series of draws with the chance of winning £125.00. The draws are held quarterly and ten winners will each be awarded a £125.00 prize (only one prize will be awarded to a tenancy per year).

Only assured tenants of North Lincolnshire Homes (tenants who have lived 12 months or more in their properties) can participate in the scheme and will be eligible to apply if they meet the following conditions.

- *An up to date rent account with no arrears
- *No other outstanding debts owed to NLH
- *A clean and tidy house and garden
- *No outstanding ASB or tenancy management issues
- *No overdue appointments for Health & Safety checks (such as gas safety checks/servicing)

We would like you to promote this and encourage people to join the scheme. Individuals who are interested must complete an application form and these are available from the Customer Centre, by telephoning (01724) 279900 or you can log onto www.nlhomes.org.uk

